

Modesty Performance Ltd

Moss Cottage, Knaresborough Road Little Ribston, North Yorkshire United Kingdom, LS22 4ET

> Company Number: 09692396 VAT Number: GB 283 4794 63

Shipping Policy

This shipping & delivery policy is an overview of how our orders are shipped to you the customer. The terms and conditions outline exactly the legal obligations of both parties, so please be sure to check them out too in addition to this policy. This can be found on our website also: https://modestyperformance.com/terms-and-conditions/.

Please carefully review and read this policy before purchasing our products, as this policy & our terms and conditions will apply on all orders.

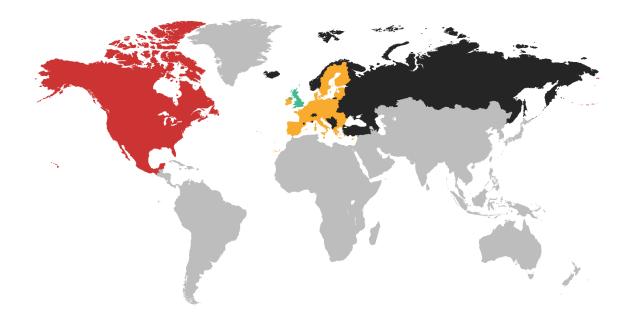
What couriers do we use?

As most companies, we use various couriers, to ensure we are getting you the most competitive rate. We also want to ensure that we are offering fully trackable couriers, so you can keep an eye on your order.

What are my shipping & delivery options?

We offer standard and express options for delivery at checkout for the UK. For international shipments we offer just standard delivery options, The zones, and their estimated delivery times are highlighted below for your convenience.

ZONE	STANDARD DELIVERY TIME	EXPRESS DELIVERY TIME
UK	2-3 Days	1 Day
EUROPE EU	5-6 Days	N/A
EUROPE NON-EU	6-7 Days	N/A
NORTH AMERICA	7-10 Days	N/A
REST OF WORLD	10-14 Days	N/A



All our times and dates given for delivery of the goods are given in good faith but are estimates only. For EU and UK customers, this does not affect your statutory rights. Unless specifically noted, estimates delivery times reflect the earliest available delivery, and delivery will be made within 30 days after the day we accept your order. For more information, please refer to our terms and conditions.

Do you deliver internationally?

As outlined above, we offer international shipping. For information regarding the customs processes please contact us if you are unaware or uncertain about these.

• Email <u>sales@modestyperformance.com</u>

Please note, we may be subject to various rules and restrictions in relation to some international deliveries and you may be subject to additional taxes and duties which we have no control over. If such cases apply, you are responsible for complying with the laws applicable to the country where you live and will be responsible for any such additional costs or taxes.

What happens if my order is delayed?

If delivery is delayed for any reason, we will let you know as soon as possible and will advise you of a revised estimated date for delivery.

For EU & UK consumers; This does not affect your statutory rights. For more information, please refer to our terms and conditions.

Questions about returns?

If you have any questions about returns. Please review our returns policy. https://modestyperformance.com/returns-policy/.

